

**Site: Region 7 Ethanol Production Facility**

**ORD Technical Support Center: ETSC & SCMTSC**

**ORD Subject Matter Experts:** Gerardo Ruiz- Mercado, Ray Smith and Michael Gonzalez (CESER)

**Interviewee Name:** Jamie Green

**Support Requested:** 8/24/2020

**Support Completed:** 11/5/2020

**Deliverable Provided:** Meeting Participation and Advice

**Support Summary:** ORD was requested to provide technical support on other potential options for treatment. ORD attended several recurring Region 7 calls and meetings, provided input on treatment processes, and the region continues to work with the state and EPA headquarters offices to resolve the issue from a science and regulation/policy perspective.

**Additional Background:** The state of Nebraska reached out to Region 7 for assistance concerning treatment of a wetcake byproduct that results from ethanol production. The ethanol plant had been selling the wet cake for land application, but it was found to have unacceptable levels of pesticides.

**Interview Questions:**

**Opener** - What prompted you to ask for ORD technical support - what decision(s) were you trying to make or what problems were you trying to solve?

**Q1** - On a scale of 1 to 5 (strongly Disagree to Strongly Agree), the ORD technical support services enabled you to make a decision or to solve a problem. Why?

**Q2** - On a scale of 1 to 5 (Extremely Satisfied to Extremely Unsatisfied), how satisfied are you with the support you were provided? Why?

**Q3** - What would make our support more useful? Why?

**Q4** - What prompted you to ask for ORD support rather than in-house Regional technical support or Regional contractor support?

**Q5** - How was your experience working with ORD in obtaining the technical support we provided? Did the process meet your expectations? If not, please describe.

**Q6** - Do you have any additional comments or suggestions to help improve ORD technical support?